

Tech Tip Tuesday—November 5, 2013

by David Hirsch

It's week two of the Cavalcade of Limo Shows in Atlantic City, and we hope to see many of you here (if we haven't already)—we're in Booth 6. As we mentioned, we'll just have some quick and easy tips this week for quick and easy reading.

And while we're talking about tips...we certainly don't have a monopoly on them. Over the years, lots of shortcuts and other ideas are incorporated into Livery Coach as a direct result of your questions and suggestions...so if you have some clever feature in Livery Coach that you use (and think not too many people know about), please email it to news@liverycoach.com. If we use your suggestion in a future Tech Tip, we'll credit you...and send you a ceramic Livery Coach mug!

TripBook

When you close a trip in TripBook, does it stay on the Charges tab? Wouldn't it be more convenient if it went back to the Select tab so you could quickly select the next trip to close?

Well, it can, it's an easy setting. While the select tab is displayed, simply click on the "Save Grid/Tab" button, and that's the grid layout that TripBook will return too.

Bonus tip: notice that there are quite a number of columns available in TripBook...and they can be moved and sized (in the example screen shot below, you can see that the contact name and passenger names are next to each other).

The screenshot displays the TripBook application window. At the top, there's a 'Select By' section with dropdowns for 'Last 3 Days', 'Date Only', and 'All'. There are also checkboxes for 'Show All Owners' and 'Sort Descending', and a 'QB Reset (0)' button. Below this is a table titled 'Select Trip to Book' with columns for Trip Date, Trip ID, Customer Contact, Passenger Name, and Farm Company. The table contains multiple rows of trip data. To the right of the table is a vertical sidebar with buttons for 'Select', 'Charges', 'Commissions', and 'Driver Pay'. At the bottom of the main window, there are buttons for 'Save Grid/Tab', 'Process', 'Option', 'Groups', 'Credit Card Groups', 'Exit', 'Refresh', and 'Help'. Below the main window, there's a 'Bonus Entity' section with a green background. At the very bottom, there are sections for 'Chauffeur WEB Phone/PDA Changes', 'Debug', and 'Trip Info'.

Trip Date	Trip ID	Customer Contact	Passenger Name	Farm Company
11/01/13 04:30:00	432967			
11/01/13 05:30:00	432982			
11/01/13 06:15:00	431786			
11/01/13 07:00:00	433092			
11/01/13 07:00:00	409679			
11/01/13 07:20:00	432527			
11/01/13 07:30:00	410186			
11/01/13 07:30:00	432231			
11/01/13 07:30:00	433069			
11/01/13 08:25:00	432486			
11/01/13 09:30:00	433082			
11/01/13 09:44:00	433017			
11/01/13 10:26:00	433125			
11/01/13 10:30:00	433160			
11/01/13 10:45:00	432433			
11/01/13 11:00:00	432235			
11/01/13 11:30:00	432987			

Another tip—when you are closing out FarmOut trips, would you prefer that the Vendor charge column always be 0, so you don't have to always make adjustments? This is just a setting...in System Default Config, Default 1 tab (2nd column).

The screenshot shows a software interface with a settings list on the left and a table on the right. A red arrow points from the checkbox 'Set 0 On Vendor Addl Charges Column In TripBook' to the 'Vendor' column of the 'Additional Charges' table.

Additional Charges			
	Qty	Total	Vendor
	6	\$ 5.76	\$ 0.00
	0	\$ 4.00	\$ 0.00
	4	\$ 4.00	\$ 0.00
) - 6%	6	\$ 5.76	\$ 0.00

Total Addl Chrgs: \$19.52